



QUALITY POLICY STATEMENT

The Brewery is one of London's largest and most attractive events venues, specialising in offering event organisers a bespoke space and service to ensure the clients vision becomes a reality.

In order to make us different and better, we must do something more unique than our competition. When a client has had any dealing with the Brewery they should be left with the feeling that they have experienced our uniqueness.

Our role is to ensure that every customer at the Brewery feels welcome, appreciated and wants to come back.

The Brewery wants to become the venue of choice for local and international events.

We will do this by:

- Delivering first class events solutions in a unique and historical venue.
- Continually improving our processes in line with the requirements of the Event Management System
- Exceeding our client's requirements and expectations throughout the entire event experience.
- Applying our knowledge expertise and passion to lead innovation within the events industry.
- Complying with all statutory regulatory and other requirements to which we subscribe.
- Considering the local community and the impact of our activities on the environment.
- Providing Objectives and Targets to measure us against, which will be reviewed annually.

This policy will be communicated to all associates of The Brewery and any other interested parties, and will be reviewed annually to ensure it remains relevant to our operations.

James Varah
Chief Executive Officer
May 2023